

A practical safety guide

Beef cattle handling Agriculture

November 2006









Contents

Introduction					
1 А В С	Cattle handling. Cattle control. Cattle field of vision and flight zone. Specific cattle handling situations. Cattle procedures.	2 5			
E	More safety tips for cattle handlers				
2 A B C	Safe design and maintenance of cattle yards Designing yards Maintaining yards Cattle handling equipment Safety tips for cattle handlers in the yards.	11 15 17			
3 A B	On-farm cattle sales	22			
Appendix 1					
Zooi	Appendix 2Zoonoses				
A ala	Acknowledgements and further information				

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The information presented in *Beef Cattle Handling: A Practical Safety Guide* is intended for general use only. It should not be viewed as a definitive guide to the law, and should be read in conjunction with the *Occupational Health and Safety Act 2004*.

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INTRODUCTION

The diverse farming systems producing beef cattle in Victoria range from specialised high volume, intensive feedlots and large grazing acreages to enterprises run by part-time and lifestyle farmers as well as cattle production as a sideline to other enterprises, such as dairying.

Such diversity requires a range of cattle-handling techniques and cattle handling facilities.

Beef Cattle Handling: A practical safety guide is a result of industry requests for a practical, relevant and plain English guide to health and safety on farms. It aims to provide health and safety guidance to all cattle producers, their families, employees and others who may be working with cattle. It not only provides practical solutions to controlling hazards in and around cattle yards but also acknowledges that cattle handling is a skill requiring education, training and experience.

Understanding cattle behaviour is important in reducing the risk of injury to the handler, the animal, and other people who may be in close proximity. This guide provides information on cattle handling that will be useful to people who are inexperienced or new to the industry. It also provides experienced operators with information to help them train others in safe cattle handling.

'Safe Design and Maintenance of Cattle Yards' and 'On-Farm Cattle Sales' explains the importance of having safe yards and handling facilities. These sections provide practical ideas to make existing yards safer and to ensure safety features are considered and included in the design of new facilities.

This guide does not cover public saleyards or feedlots; however, some of the ideas are easily transferred. It does include some reminders about health issues associated with zoonotic diseases and handling chemicals in yards.

An industry-based Beef Farm Safety Reference group was established to assist in the development of this guide. Membership included cattle producers and representatives of the Victorian Farmers Federation, Australian Veterinary Association, Australian Workers Union, WorkSafe Victoria and the Victorian Farm Safety Centre.

WorkSafe Victoria acknowledges the contribution of the members of the reference group and the many other beef farmers and service providers who contributed or provided valuable feedback.

The *Health and Safety Act 2004* requires that employees, other persons at work and members of the public be given the highest level of protection against risks to their health and safety that is reasonably practicable. All people associated with the cattle industry are encouraged to use this guide in conjunction with other advice to make farms healthier and safer places to work and live.



CATTLE HANDLING

If you handle cattle roughly, you can cause carcase damage and this can be costly. If a cattle handler is injured, it can be even costlier.

Experienced and competent cattle handlers know how their actions can affect cattle behaviour. They use that knowledge to get cattle to do what they want, quietly, efficiently and safely.

Working with cattle requires a certain amount of fitness, general health and agility. Bearing this in mind, ensure that you, or those under your supervision, are capable of undertaking the various cattle handling tasks.

A thorough understanding of the behavioural traits of cattle is the first step to safe and efficient cattle handling.

It is recommended that all people likely to be involved with cattle handling are trained and assessed as competent by an experienced cattle handler.

If you are starting a career that involves cattle handling, or you are relatively new to the industry, study these guidelines thoroughly.

If you are a supervisor, manager or employer, make sure your employees get a copy of this guide and talk it through with them.

A. CATTLE CONTROL

Cattle have minds of their own, a huge weight advantage and the ability to move surprisingly fast. It takes skill and practice to handle them safely.

Many cattle handlers report some sort of injury each year, mostly as a result of being kicked or crushed. A number receive serious injuries such as broken bones, and there have been fatalities involving cattle.

Using tried and proven cattle handling skills will help you and the farming industry reduce these injuries. It will also help make your work less stressful.

Important tips for cattle control

Agitated cattle are a risk; make sure the whole cattle handling experience is a pleasant one for you and the cattle. The following tips will help you achieve this.

- 1. Know your cattle.
- 2. Keep cattle calm.
- 3. Assess the type of stock and their behaviour.
- 4. Keep an eye on what's going on around you.
- 5. Know when to use your voice or cane.
- 6. Check the yards for hazards before working cattle.



1. Know your cattle

Every mob has its docile, flighty, nervous and aggressive animals. Even those that are usually docile can behave unpredictably at different times of the year or if they are under stress.

Different breeds have different temperaments.

Cattle with sharp horns are dangerous; dehorning is recommended.

Get to know the individual cattle you're dealing with.

2. Keep cattle calm

Approach cattle quietly and make sure they are aware of your presence. Cattle can be dangerous when alarmed or over-excited.

Give cattle time to settle down after you have moved them into the yards or unloaded them from a truck (30 minutes or more depending on the distance they have travelled).

Cattle are often quieter to handle if they are familiar with the yards and facilities.

Cattle, especially weaners, fed in the yards and quietly moved through the yards a number of times will be easier to handle in the future.

3. Assess the type of stock and their behaviour

- · Cattle are more unpredictable during cold, windy weather.
- Age, breed, sex, horn status, temperament, training and weight can affect behaviour.
- An isolated animal (often due to ill health) can be stressed and these animals may become aggressive.

Bulls

Bulls are more aggressive during mating season and extremely dangerous when fighting.

Remember:

- Never trust any bull particularly the 'lonely bull' reared or kept in isolation.
- Never work bulls on your own.
- Never trust a quiet bull.
- Never turn your back on a bull.
- The older the bull, the more dangerous it can become.
- Avoid working bulls with other bulls around.

Cows with calves

Any cow, but particularly a beef cow, is often aggressive just after calving and is not to be trusted. Remember:

- The younger the calf, the more dangerous the mother.
- Avoid having a dog with you when doing any work involving cows with calves.
- Avoid situations where you come between a cow and her newborn calf without some form of barrier to protect yourself. This is especially important when weighing and applying identification to a newborn calf.
- A bellowing calf will agitate the mother; hold the calf's mouth shut to keep it quiet.

CATTLE HANDLING

4. Keep an eye on what's going on around you

When you are fronting a difficult animal, it's easy to lose track of what the other cattle are doing. You need to keep looking around, so that you know what is going on at all times.

Plan a likely escape route or what may be used as a safe refuge; for example, behind a barrier or through an escape gap.

5. Know when to use your voice or cane

Cattle handling can be effective without the use of noise or voice; however some cattle handlers use their voices to soothe and calm, to show authority, and to let the cattle know where the handler is in relation to them.

Carrying a flapper or cane may give you more confidence and some protection, but should only be used to guide cattle not to flog them.

The cane or flapper can be useful for defence. For instance, if you are in a tight corner with a difficult animal, you may need to make louder noises and move the flapper in order to be seen.

Cattle have good memories. They learn quickly and soon work out who hits them and who treats them well. Beating them doesn't help. Cattle also learn where the unpleasant things such as castration and weaning happen. Gentle handling during traumatic times is important, especially for young cattle.

6. Check the yards for hazards before working with cattle

(See guidance note Safe Design and Maintenance of Cattle Yards)

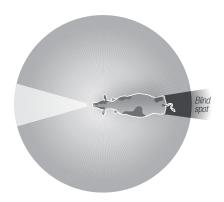
A lot of the injuries to cattle handlers happen in the yards. Good design and maintenance can help prevent those injuries.

If you are not used to the yards, check the layout and how things work before taking cattle in.

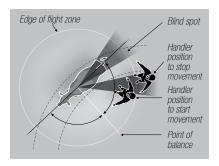
Remove stray posts, timbers, containers and large stones from pens and the race, to prevent tripping and minimise distractions.

Typical yard maintenance to reduce hazards include:

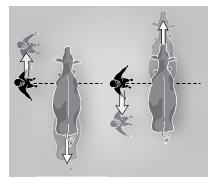
- Hammer nails home and flatten off, saw off bolts that are too long and remove wire.
- Fasten down or replace loose or rotten timbers on catwalks or rails.
- · Keep gates well oiled and free-swinging or sliding.
- Keep gates and latching mechanisms well adjusted and aligned.
- Maintain the head bail and crush.
- Watch out for weld mesh projections (and think about replacing weld mesh with rails).
- Perform repairs immediately.
- · Reduce dust with sprinklers or hosing down.



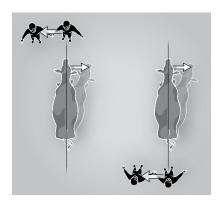
Cattle field of vision



Working flight distance



Shoulder balance points



Backbone balance point

B. CATTLE FIELD OF VISION AND FLIGHT ZONE

With eyes on the sides of their heads, cattle have a wide range of vision to the sides; however, they are seeing a view with one eye only and cannot judge distances well. To the rear, they have a blind area where they cannot see at all. If they detect movement to the side or rear, they are easily alarmed.

Using the 'flight distance'

'Flight distance' is how close cattle let you come before they take flight or move away.

It's different for every animal, but the flight distance is longer or further away for cattle who are handled less often. For instance, if you get within 100 metres of wild beef cattle they'll start moving, whereas dairy cattle will usually let you come within five metres or even less.

You can get cattle moving by entering their flight distance. The further in you go, the faster they move away. But don't move in too close or they may panic and scatter. You can get them to stop by moving out of their flight distance, i.e. by stepping back.

The ideal angle of approach to an animal is in the zone 45 to 60 degrees behind the line of the shoulder. (Handler or other movement within the flight zone, especially in front or beside races and crushes is likely to cause baulking.)

It is possible to get close to cattle without disturbing them by adopting a non-direct or zigzag type style of approach. Avoiding direct eye contact with cattle also helps.

When you're in close quarters with cattle, as in yards, move through the animal's 'balance lines' to get them moving.

There are two balance lines. One runs crossways through the animal's shoulders. The other is lengthways down the backbone.

Whichever way you move through these lines, the animal will go the other way.

If you're standing in front or behind, moving to one side encourages the animal to go the other way.

If you're standing alongside an animal, moving forward encourages it to reverse or turn and go back. Moving back encourages it to go forward.

C. SPECIFIC CATTLE HANDLING SITUATIONS

The following ideas and techniques will reduce the risk of injury to handlers and cattle when mustering and undertaking yard work. The relevance of some of these ideas and techniques will depend on the type of cattle, the cattle handling facilities available and the existing experience of the cattle handlers.

1. Mustering

- Mustering is best done early in the morning or towards nightfall, when temperatures are cooler and cattle have had a long grazing period.
- Prepare the route in advance. Open the gates and be on guard at the places where cattle are most likely to break away.
- All people involved in the muster should be familiar with the farm layout.
- Try to maintain visual, radio or routine contact with others involved in musters.
- Have safe working procedures in place for mustering, including an emergency response procedure.
- Use the flight distance to move cattle. Stay at the fringe so they don't scatter.
- Horses are effective; motorbikes annoy some cattle, particularly if they are not familiar with them.

CATTLE HANDLING



Pneumatic drafting gates in front of the crush.



Drafting 'pound' located at the exit to the crush.

• When closing a yard gate behind a mob of cattle, stand to the side where possible. If it is necessary to be behind the gate, hang on with both hands and use your boots to provide further support in case the gate is flung backwards.







Moving cows with calves

- Give the cows time to pick up their calves before moving.
- Use only trained or experienced staff. Work in pairs and communicate regularly.
- Dogs may be helpful but only if well trained; avoid trying to work cows and calves with dogs. Ensure untrained dogs are restrained or kept in an enclosure until cattle movement has been completed.
- · Never trust cows at calving time.
- Cows and calves should be moved slowly. Beware of aggressive cows and avoid mustering beef cows with very young calves.
- If you have to catch a calf, keep it between you and the cow.
- If possible, put a fence or vehicle between you and the cow.

Moving bulls

- Move confidently it is vital to demonstrate dominance.
- Don't try to move a dangerous bull on foot or alone; use a vehicle.
- Always have a long strong cane or stick.
- Keep bulls moving at a trot until they're well into the paddock and clear of the gate – keep them a good distance apart.
- · Keep well clear of a fighting pair.
- Troublesome bulls can be moved by being included with a mob.

2. Yard work

Drafting

- Draft quiet cattle from more excitable stock, rather than the other way around, e.g. cows from bulls, cows from calves, and old from young.
- Draft cattle from small mobs of up to 50. The yard should be about half full.
- If you have to draft cattle through a gate, work ahead of the gate from one side to avoid being knocked down.
- Avoid using yard gate ends as a means of drafting cattle.
- Ideally, use a purpose designed and built drafting facility or pound.
- After drafting, make sure the two mobs can still see each other. Keep them
 next door to each other, separated by a good fence. They will eventually drift
 away and start to feed.
- A long cane can help draft individual stock from a mob, provided it is used gently to touch an animal on the back or tail.



A non-slip concrete catwalk beside the race.



A race top rail supported from above to enable clear access through the rail for injecting.



Cow in crush with head restraint.



Loading ramp with catwalk attached to the ramp.

Working cattle through the race

- Give cattle 30 minutes to settle down in the yards.
- Avoid working in yards on your own. Work with a partner if you can.
- Don't overfill the forcing yard keep it about three quarters full, so that cattle
 have room to turn towards the race mouth.
- Pack the race firmly to stop the cattle moving back and forth.
- Don't get in a race with large cattle; you could be crushed.
- Don't put your arms, head or legs through race walls reversing cattle might not see you or be able to stop. Limbs may be caught between rail openings, resulting in serious injury.
- If there is a catwalk, use it.
- To get the cattle to move forward, walk along the catwalk or just inside the flight zone from the front of the race to the back.

In the crush

- Using a hock bar can be highly dangerous, as it can easily be knocked forward, back or up.
- Stand at the end of the bar, not at the side, and keep it at arm's length in case it jerks upwards.
- Preferably, stand at the rear of the crush when operating the bail mechanism; front operation of the head bail will make it difficult for an animal to walk up to you.
- When working with cattle in a crush to perform tasks such as vaccinations, beware of sudden movements that could crush your arms or hands.
- Restrain an animal in a head bail and use a head restraint if working on the head.
- Take care when using brands or knives when castrating or bang tailing.
- Beware when opening side gates on a crush, as an animal's weight can force the gate into you.

Loading and unloading

- Use all available gates and hock bars to stop cattle reversing.
- · Prepare your pen sizes in the yards before loading.
- Do not get in behind cattle.
- Use backing gates.
- Remember that driving the mob from the rear won't speed up loading dominant cattle in the middle won't be pushed along by tail-enders.
- Walk down the catwalk to encourage cattle to go up (and vice versa).
- Give cattle time to unload they will follow each other.

See loading race and ramp design points in the 'Yard Design Guide' on pages 19 and 20.

D. CATTLE PROCEDURES

The following are hints to making cattle procedures safer.

1. Drenching

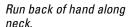
- With large cattle, consider using a pour-on drench. If you are oral drenching, secure the animal in a head bail and head restraint.
- If smaller cattle need to be drenched in the race, mind their hooves.
 (Wear boots with steel toe caps.)
- Pack the cattle in firm, work from back to front, and keep close to the animal being drenched.
- Try and make the experience as pleasant as possible or cattle will resist next time they come in.

2. Injecting and vaccinating

- Make sure the animal is suitably restrained and that the needle is sharp.
- Don't push the vaccinator in from a distance.
- If you lay your hand with the vaccinator against the neck, then twist your hand 45° after inserting the needle through the skin and inject, the animal may not even react
- Needles should be placed in a sharps container and correctly disposed of.

Safe vaccination procedure







Choose point to inject.



Angle hand down to insert needle and vaccinate.

3. Dehorning

- Dehorn or debud when they are calves.
- Dehorning of calves should be done in a calf cradle or, for large calves, in a crush.
- If dehorning in a crush use a good head restraint, chin scoop or head lifter fitted to the head bail.
- Stand clear when the animal exits the head bail, as it may turn and attack.
- Wear personal protective equipment (PPE) when applying wound dressing.

E. MORE SAFETY TIPS FOR CATTLE HANDLERS

Stand well back or up close

To avoid being kicked, decide how you will do the task. Don't underestimate the speed, reach and accuracy of an animal's kick. Stand well back and out of range, unless you are working close to the animal, then you turn side-on and get right in against it. Space between you and the animal allows a kick to hit you.

Wear gear that's right for the job

Leather boots with steel toe caps are vital when working in the yards. Gumboots should also have toe caps to avoid toe crush injuries.

A good strong pair of trousers and leggings can reduce the severity of kicking injuries.

Take off your watch or loose jewellery if you're working in the yard. Roll your sleeves down in case you're rubbed against fences or timbers.

Wear PPE when using chemicals. (See Appendix 1: Chemical use in cattle yards.)

Wear sunglasses and a broad-brimmed hat when exposed to UV radiation.

Avoid being distracted by a mobile phone when working cattle; turn it off and encourage others to do the same.







Escape routes provide access and exit during an emergency.

Mind your head, arms and legs

Never poke your head, arms or legs through the rails or boarding into the race as this becomes a trapping space that may result in serious injury.

This can be reinforced by a sign saying:

'DO NOT PUT HEAD OR ARMS THROUGH RACE RAILS'

Do not lean over an animal's head or bend down over it under a cross tie. If there is a catwalk, use it to keep yourself out of harm's way and to make you look bigger for better control.

Know what to do in an emergency

In dangerous situations, turn side-on to cattle. It makes you look smaller and less threatening and provides maximum protection for delicate body parts. Always plan your escape route in case of trouble, e.g. through an escape way, behind a barrier or by rolling under a fence.

If you get cornered by a bull, shout loudly and strike it repeatedly on the nose to make it close its eyes. To keep a bull away from an injured person, grab and pull the tail to one side to deflect attention away from the injured person.

Hitting cattle stirs them up

The really dominant animals stick to the middle of the mob and won't allow themselves to be pushed about by the inferiors behind them. They may even turn and attack them.

Electric prodders should be used sparingly, if at all. Overuse can badly stir up cattle.

Chasing cattle makes them see you as a predator and start fearing you, which does not help for future handling. Cattle should never be chased, particularly young cattle that are going to be handled a lot.

Unfamiliar gateways can become trouble spots and the use of a small amount of hay or feed to lure the animals through can help to achieve quieter handling.

Understand why cattle stop (or 'baulk')

There are a number of things that make cattle baulk:

- · dead ends in a race
- humans or dogs in the way
- · flapping clothes or sacking
- moving into bright light, sun or shadows
- certain smells, such as blood on the ground from dehorning or castrating.

If they are agitated, cattle tend to raise their heads and then they can't see the ground with both eyes. As a result, a simple thing such as a shadow, a piece of pipe or a step can disturb them and they'll stop moving.

If they are too crowded in the race, they may put their heads down. Then they can't see anything clearly at the tips of their noses, so they may baulk at a change in texture in the flooring, at shadows, drains, water or steps.

Cattle are natural herders; they like to be with the mob and follow other cattle. If they see the mob or see cattle in front moving, they follow. If cattle see the mob beside them in a race or forcing yard they will stop. Covering panels in forcing yards or races can reduce this.

CATTLE HANDLING

What makes cattle flighty?

There are a number of things that make cattle flighty:

- hunger
- · excessive noise, barking, shouting, motorbikes
- hitting
- · electric prodders
- painful, new or strange objects
- invading their 'personal space', especially around the head
- · being chased.

Remember, flighty cattle have unpredictable behaviour which increases risk during stock handling.

Practice good hygiene

Be aware of the possibility of contracting diseases from cattle, such as leptospirosis and Q Fever. These diseases are transmitted through contact with blood, saliva and urine.

Practice good hygiene by washing hands and face after handling cattle.

Vaccinate cattle against leptospirosis.

A vaccine is also available to protect humans against contracting ${\bf Q}$ Fever. (See Appendix 2: Zoonoses.)

SUMMARY

The Cattle Handling section of this guide seeks to provide practical guidance to people engaged in or entering the beef cattle industry. The information in this section provides techniques for the handling of cattle that, where adopted, will greatly reduce the risk of personal injury while assisting the maintenance of beef quality.

The format and layout of this information lends itself to being suitable for conducting induction training for a new worker, family member or employee.



Safe and trouble-free cattle handling is a big step towards producing better-quality beef and is more achievable with the help of a well-designed and constructed set of yards.

Attention to detail, along with good yard design and built-in safety features, makes cattle handling safe and a more pleasant experience for both cattle and cattle handlers. Also, good yard design and construction means good stock flow, less stress and better productivity.

This section draws on the experience of farmers throughout Victoria and the knowledge of industry recognised cattle-handling specialists.

The primary principles in cattle yard design are as follows:

- Have a clear understanding of animal behavioural traits that affect the way animals move in a yard. (This relates to the position of the handler in relation to the cattle.)
- Provide the appearance of clear space and minimise distractions to draw cattle through the yard.
- Build in features for the convenience and safety of the cattle handlers and, where practicable, separate humans from animals.
- Design race and stock pressure areas for livestock and operator comfort and safety.

A. DESIGNING YARDS

Information in this section will assist you when you are designing or refitting yards to control risks while at the same time improving cattle processing efficiency.

Cattle yards should ideally be:

- Well drained to reduce slips, trips and falls.
- On level ground or slightly uphill (cattle resist going downhill).
- Oriented so that cattle in the race or on the loading ramp aren't moving into shadows and that the handler is not looking into the sun.
- Built strong enough for the type of cattle to be handled.
- Located so that livestock carriers do not reverse on or off properties onto a
 public road and if hard standing (parked) do not block or partially block traffic.

Yards should ideally have:

- A firm dry base in the pens, with at least 3% of surface fall for effective drainage.
- A clear trafficable yard entrance.



Strengthened yard gate posts with ties to reduce gate dropping or lifting.



- Gate catch handles and latch design with minimal obstruction or protrusions.
- Slam-shut catches in forcing areas.
- A sheltered spacious, barricaded working area to protect handlers and equipment, with a non-slip concrete base. (The concrete should be ramped under the surrounding yard surface on the edges to reduce tripping hazards.)



- A suitable, lockable storage facility to secure chemicals. Where vaccines
 and antibiotics are used these may be stored in a small lockable fridge.
 (Remember large fridges are capable of trapping children and should
 not be used.)
- Plenty of access ways and emergency escapes between and around yards (in large yards these could be highlighted in yellow so they are easily and quickly sighted).

 Race sides covered up to reduce distractions that may impede forward movement of cattle.



- A concreted race and forcing pen.
- Readily identifiable emergency escapes between the forcing yard and working area.
- Bottom rails of yard fence no less than 300mm above ground level to allow a handler to escape (drop and roll under the rail).
- Race and gate over head ties that are secure and at a safe working height a minimum of 2.6 metres and up to 3.6 metres if a horse is used in the yards.
- A race side panel release system, to allow for the safe and easy escape of any livestock should they go down.



• If work is required between rails, a race designed to prevent cattle pushing handlers' arms against posts.



B. MAINTAINING YARDS

You rarely have the opportunity to rebuild your yards from the ground up, but simple, low-cost changes can make a big difference. Here are a number of ideas that can make your existing yards safer.

• Build in access and escape points, especially between the forcing pen and the working area. Escapes with bat wing gates enable a larger exit space.







 Concrete the race and forcing areas to provide a non-slip surface for cattle and handlers. Ensure they are regularly cleaned.



- Maintain yards and remove loose timbers, large stones, protruding wire, nails or bolts.
- Build non-slip pressed steel or concrete catwalks beside forcing pens, races and loading ramps.





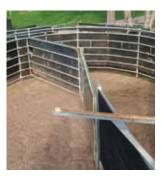
• Construct barriers to protect work areas, such as around the crush.



• Close in the forcing pen and both sides of the race mouth to prevent baulking.







If closing in yards with panels or belting, ensure emergency escapes are fitted and identified. (Painting these yellow will assist.)

• Angle corners in pens to improve cattle flow.





· Locate water troughs in inactive areas of the yard.



• Provide sprinklers to reduce dust.



- Divide large, square pens into longer, narrower ones.
- Provide shelter over the working area.



 Install rubber conveyer belting or similar on panels to reduce baulking due to outside influences.





• Install sliding gates in race ways, loading races and ramps with no head-high projections. This type of gate needs to be strong enough for the largest cattle.



• Install slam-shut gates in entrances to races, forcing areas and other pressure areas.





• Engineer smooth surfaces on gate latches and catches.



- Grease and maintain slides, catches and hinges in yards and crush.
- Remove or modify head-high projections such as gate slides, crush handles and low gate ties.





 Provide lockable storage for chemicals remaining at yards. (This may include a lockable bar type fridge for vaccines and antibiotics – but not food or drinks.)

C. CATTLE HANDLING EQUIPMENT

Choose a cattle crush with these features:

· Access gates on both sides.



- Slam-shut gates or catches.
- No overhead protrusions such as those on sliding gates or bail closing mechanisms.
- Rear bail head operation, (preferred).



- Safety locks on the bail release.
- Easy, quick and quiet operation.
- A positive head bail locking system capable of being operated with one hand only.
- No sharp edges, protruding catches, bolts or wire.
- A slide-through hock bar or backing bar.



• A side squeeze facility for safer cattle control.



Split side opening access gates, preferably with catch at rear.



- Lower side panels closed in to avoid kicks and animal legs getting caught between rails.
- Ease of maintenance with greasing points.
- A crush exit designed to allow processed animals to be separated from the work area.
- Crush gates, bail and latches free of nip or crush points.
- A design allowing for a safe and easy release operation should an animal go down.
- Solid and secure anchorage points (preference to be set in concrete).
- Gates and head bails that operate effectively in capturing and securing stock, and do not fly open when kicked or struck.
- Equipment that has the proven ability to effectively restrain the classes of cattle being handled.

Choose a loading race and ramp that includes:

- Solid construction and anchorage to prevent movement from trucks or cattle.
- No projections, slipping, tripping or falling hazards.
- Elimination of blind spots or areas where stock flow is restricted or cattle may baulk.
- Sliding ramp gates that are secure when open or shut, and that slide easily with no hand pinch points.
- Handles and guards on sliding gates, to help stop operators' hands entering any gaps between the slide gates and support posts.
- A race and ramp height and width that is suitable for the type of stock being handled.
- Race and ramp sides covered in to reduce baulking.
- An apron on the ramp to allow for the safe opening and closing of truck sliding gates including an access gate at the top of ramp.

 A catwalk (620 minimum width) with a non-slip surface and handrail that complies with Australian Standard AS 1657 on any ramp higher than 300mm.



· Secure race ties above head height.

When siting a loading ramp consider the following:

Truck loading race entry that is well clear of power lines and is capable
of receiving the largest truck likely to attend the property.



- 2. Positioning bollards to protect any power installations, equipment or sheds.
- 3. Lighting if loading or working at night.
- 4. A loading race and truck entry to the ramp even from one side to the other. (Truck reversing to the ramp is easier if the ground level is made slightly down hill to the ramp.)
- 5. Loading ramp location is best for truck drivers if they:
 - do not have to reverse with the sun in their mirrors.
 - are free of shadows and not facing south so the sun will not shine in truck drivers' mirrors when reversing.

Note: VicRoads prohibit the reversing on or off properties onto a public road.

If property entrances with gates are located near a public road ensure a hard stand area is provided for trucks clear of the road. (This area needs to cater for the largest truck used.)

Loading ramps should not intrude onto the road or outside the property fence line and the loading position of the vehicle should be inside the property.

For more detailed information on property access for trucks contact VicRoads.

Choose a calf race and cradle with features that include:

- Construction suitable for the type and size of calves likely to be handled.
- No obstructions, nip or crush points.
- A calf cradle that is effective, simple to operate and relatively quiet (cradle should present the calf at a level that minimises the amount of bending and forward reaching by the handler) as well as securing the animal sufficiently to reduce the potential of being kicked or struck.
- A working area free of slip and tripping hazards, separate from other animals and with sufficient space for equipment and people.

D. SAFETY TIPS FOR CATTLE HANDLERS IN THE YARDS

Check and inspect the yards before using them.

- Remove stray posts, timbers, containers and large stones.
- Remove protruding bolts, wires, broken rails, welds, and Cobb & Cos (a wire twitch).
- Ensure the head bail is working smoothly.
- Make sure the gates are swinging freely.
- Grease the slides on gates and lubricate hinges.
- Avoid using yard gate ends as a means of drafting cattle (ideally use a purpose designed and built drafting facility).
- Have a general clean-up, including picking up string and rubbish.
- · Water working areas to reduce dust.
- There should be ideally at least two people in the yard: one acts as the gate, the other directs the traffic.
- To avoid being distracted by a mobile phone when working cattle, turn it off and encourage others to do so as well.
- When working with cattle, either stand well back or up close.
 Don't underestimate the speed, reach or accuracy of an animal's kick.
- Wear leather or rubber boots with steel toe caps when working cattle in the yards.
- Never poke your head, arms or legs through the boarding or rails into the race, and avoid leaning over an animal's head.
- Know what to do in an emergency. Have a planned escape route, e.g. over or through a gate, through an escape gate, or over or under a fence.

SUMMARY

Safe design, construction or modification of cattle yards and the development of good handling skills can lead to a safer and more efficient way of working with cattle. As a farmer, you need to make sure your workers know what they're doing with your cattle, both in the yard and out in the paddocks. Training and supervision of new employees is essential. (See the Cattle Handling section for more details.)



ON-FARM CATTLE SALES

The conduct of on-farm sales involving public access is becoming increasingly popular in the beef industry.

This section will help beef cattle and stud stock producers establish a safe environment to conduct on-property sales.

A. RESPONSIBILITIES WHEN CONDUCTING ON-FARM SALES

Both the owner/manager and the stock agents have responsibilities in relation to the conduct of on-farm sales.

The owner/manager has the principal duty to protect the health and safety of employees and contractors as well as stock agents, visitors and clients. Defined responsibilities and procedures for resolving safety issues should be agreed and documented and should form part of a site induction process. The stock agents, as contractors, have health and safety responsibilities/duties to all their employees.

For a safe environment to be created on the day of sale, the employer/manager and the stock agent need to work together to eliminate or reduce any risks associated with the conduct of the sale.

Safe facilities and work practices in the place of sale offer many benefits for the property owner, producers, agents, vendors and visitors.

Some of these benefits may include:

- lower insurance costs
- improved industry safety reputation
- improved client interest by promoting a particular stud as a safe and professional sale to attend
- a safer workplace for agents, workers, clients and the public
- improved presentation and welfare of stock.

What are the issues?

The major issues with on-farm sales are those associated with:

- access by the public, including inexperienced cattle people and children, to pre-sale inspection yards
- supervision provided during the inspection both before, during and after the sale
- design and construction of inspection, handling and sale facilities
- experience and training of the people involved in cattle handling during the sale.

ON-FARM CATTLE SALES



Inspection yards should be supervised and no children allowed. The fitting of sprinklers, as shown in the foreground, will assist in keeping dust down.



Inspection yards should have access and emergency escape points.

B. MAKING ON-FARM SALES SAFER

1. Cattle selection

Cattle to be offered for an on-farm sale should be of good temperament.

2. Pre-sale inspection

Buyers wishing to inspect cattle prior to the sale and entering inspection yards for that purpose are often at risk, especially with bulls, as not all buyers are experienced with cattle. Buyers should be accompanied by a vendor representative experienced with cattle.

Under no circumstances should children (either on foot or in pushers) be allowed in inspection yards.

Take the following steps to help ensure safe pre-sale inspection access.

- Provide clearly sign-posted and designated parking away from cattle and public walkways.
- Ideally, separate cattle and people.
- Provide barriers and special walkways.
- Incorporate clearly marked escape ways.
- Keep children out of inspection areas.
- Display easy to understand, legible signage reinforcing policies regarding unauthorised or unaccompanied access to inspection yards. Examples of signage could include the following:

NO CHILDREN TO BE IN INSPECTION YARDS AT ANY TIME INSPECTION YARD ACCESS TO AUTHORISED PEOPLE ONLY

- Indicate facility expectations and emergency details inside the front cover of the sale catalogue.
- Have experienced livestock handlers available to oversee the inspection process and have them wear clearly identifiable vests or jackets.
- Electric fences are often turned off during the inspection period; indicate this with signage if this is the case to enable getting through the fence in an emergency.
- Provide pre-inspection yards with walkways around them that enable people to walk around the perimeter of the yard, eliminating the need to get in with the cattle.
- Eliminate all slip, trip and fall hazards.
- Install sprinklers to minimise dust and create a pleasant inspection environment.
- Use the inspection area to feed supplements to calves, in order to familiarise them with the environment, as they are likely to be offered for sale in similar surroundings. (For calves, familiarity with electric fence wires starts here, helping minimise future damage to inspection yard fences.)
- Provide feed in troughs close to walkways to help make the inspection process easier for visitors and calm the cattle.
- Allow the cattle to be run through the complex several times prior to sale day to help familiarise them with the area.
- Try to keep cattle numbers in each inspection yard to a minimum.
- In the construction of inspection yards, use materials that ensure the safety of visitors. (Generally, the majority of stud cattle being offered for sale are bulls.)
- Provide water troughs for each inspection yard.
- Screen-off sections of cattle laneways where people are likely to be visible on approach to the selling complex.
- On sale day, make sure there is sufficient experienced and trained staff on hand to handle the cattle to be sold as well as provide supervision, especially at the inspection yards.
- Ensure that the inspection yards are supervised before, during and after the sale and that staff understand their roles and functions.

ON-FARM CATTLE SALES



A well constructed sale ring with the top of the fence angled at 45 degrees.



This sale ring is provided with a barrier to enable the handler to step behind when cattle are in the ring.



This sale ring is well constructed providing protection for handlers and the public.

3. Sale ring and associated facilities

Display signage at sale entry point stating buyer responsibilities.

The safety and smoothness of the entire on-property sale process will be enhanced by considering the following.

- Design and construct the sale ring fences to protect the public from the largest and heaviest bulls, while still allowing purchaser visibility.
- Make the ring fence height at least 1.65m from the yard surface, with the top 30cm angled in at about 45 degrees.
- Include a safe area or a barrier for handlers in the ring design.
- Do not allow the sale ring floor to build up, as this reduces the height of the selling ring fence. (Floor materials should be levelled off or cleaned out after each sale day.)
- Provide adequate lighting at the facility.
- Place the public seating area far enough back from the selling ring fence to permit
 plenty of clear space for all-round access and visibility. If tiered seating is used,
 it should comply with the Building Code of Australia, the associated Australian
 Standards and the Victorian Falls Regulations.
- Keep the sales area free of any tripping hazards.
- Do not use hay bales for seating, as they represent a significant fire hazard.
- Display signage that clearly states the NO SMOKING policy.
- Establish an emergency response plan (EMR) including communications, first aid, and fire control and discuss EMR plans with the appropriate response agency prior to the event.
- Sheet sale ring entry race, entry gate, exit gate and back fence to reduce cattle baulking.
- Ideally, a sliding entry race gate should have rubber stoppers to reduce noise and slide rails without head-high projections.
- Design, construct and maintain the pre-sale yard, drafting area, forcing gate and race for good cattle flow and the separation of workers and cattle.
- Make arrangements to ensure that after-sale activities are supervised.
- Toilets and hand washing facilities should be provided.
- The entire complex should be regularly maintained.
- Ensure you have appropriate and adequate insurance.



APPENDIX 1



Liquid Nitrogen is a Class 2.2 nonflammable, non-toxic gas, which may cause suffocation by diluting or displacing oxygen in the air and cause severe skin burns if contact with liquids is made.

CHEMICAL USE IN CATTLE YARDS

The safe use, storage and disposal of chemicals must be considered when working in cattle yards.

Beef production often requires the use of a range of chemicals in the yards for:

- prevention and treatment of cattle diseases
- · treatment of wounds
- control and treatment of external and internal parasites
- · control of oestrus and preparation for embryo transfer
- artificial insemination
- pregnancy testing
- growth promotion
- · veterinary operations.

What chemicals are used?

The chemicals and substances used for the above may include:

- vaccines for the prevention of diseases such as Leptospirosis
- antibiotics such as penicillin
- antiseptics and disinfectants such as Chlorhexidine, Dettol or Cetavlon
- drenches and pour-ons for parasite control such as flukacides and lousicides
- prostaglandins and other hormones and hormonal impregnated devices
- liquid nitrogen for semen storage
- lubricants and antiseptics
- growth promotants such as Injectable Growth Promotants (IGPs).

Chemical use can be dangerous, especially when using chemical concentrates.

Chemicals enter the body through:

- exposure to skin and mucous membranes
- breathing in vapours and fumes when applying, cleaning, decanting or mixing
- ingestion by accident or through poor hygiene.

Some chemicals are classified as dangerous goods or hazardous substances – or both.

APPENDIX 1

'Dangerous Goods' are substances that may have an immediate effect on people, the environment or property in the form of fires, explosions, poisoning or corrosion.

'Hazardous Substances' are chemicals that present a direct risk to human health such as poisons, corrosives and gases.

Specific regulations relating to chemical use depend on the classification of chemicals into dangerous goods or hazardous substances.

Before selecting a chemical, seek advice on whether control can be achieved without the use of the chemical or whether a safer alternative that is not a hazardous substance or dangerous good could be used.

What can you do today?

Read all labels

Check that all of the chemical containers are correctly labelled and that all chemicals are in their original containers or, if decanted, the new container is correctly labelled. Do not store chemicals in inappropriate containers, such as cordial or water bottles.

Remove all unwanted, out-of-date and banned chemicals from the yards and dispose of them in line with regulations and according to their Material Safety Data Sheet (MSDS).

Obtain an MSDS for each chemical and substance used

MSDSs are required for every chemical on-site.

An MSDS contains essential information about the use and storage of a chemical, including:

- its physical properties and a list of ingredients
- guidelines for transport, use, storage and disposal
- · withholding periods
- · first aid information and emergency contact details
- personal protective equipment (PPE) to be used
- a classification of the chemical as a hazardous substance and/or a dangerous good.

MSDSs are available from your chemical supplier or manufacturer. A print-out of each MSDS must be made available to employees, usually at the place where each chemical is used.



A small bar-type fridge is ideal for on-site storage of chemicals and vaccines requiring refrigeration. This type of fridge can be locked to prevent unauthorised or child access.

Don't rely on personal protective equipment (PPE) as the only form of protection when decanting, mixing or using chemicals.

The 'hierarchy of control' – from most effective to least effective – is an established process for identifying the most effective way of controlling chemical risks, including hazardous substances.

The hierarchy of control

Elimination: Stop using and completely remove a hazardous substance, e.g. formalin (a known carcinogen).

Substitution: Use a less hazardous substance, form or process. (Seek veterinary or professional advice.)

Isolation: Separate hazardous substances from people by distance or barriers, e.g. keep chemicals in a lockable chemical store.

Engineering controls: Use machinery, equipment or processes to reduce possible exposure contamination, e.g. use a closed chemical delivery system that removes the need to handle chemicals directly.

Administrative controls: Have procedures in place for handling chemicals safely, e.g. restrict access to areas that contain hazardous substances or where such substances are used, and provide adequate training and information about the chemicals used.

Personal protective equipment (PPE): Wear protective equipment, e.g. respirators, coveralls, gloves, footwear, goggles or face shields. The PPE used must be suitable for the type and volume of chemicals you are using, must meet the relevant Australian Standards and be regularly checked and maintained. PPE should be used when other control measures are not practicable or in conjunction with other controls.

Monitoring and health surveillance: Although not technically part of the hierarchy of controls, monitoring the health of workers is an important way to ensure that the control of chemical risks is working and is an ongoing process. As chemical-related health issues can develop over long periods of time, any monitoring or health surveillance records should be kept for 30 years. MSDSs and the Victorian Code of Practice for Hazardous Substances provide information about whether health monitoring is required.

Transport and storage

- Have bulk chemicals delivered to the farm wherever possible.
- Do not transport chemicals in the passenger area or a boot of a vehicle.
- If transporting chemicals in the back of a ute, use secure containers and tie them down.
- When not in use, store all chemicals in a locked, purpose-built chemical store. Chemical storage should provide spill containment and be well ventilated.
- If the yards are away from the main chemical store, use a lockable cupboard or steel locker with spill containment. Do not leave chemicals in the open.
- Children should not be able to access chemicals at any time.
- Keep veterinary chemicals requiring refrigeration in a separate refrigerator from that used for food and drinks (for example, a small, lockable bar-type fridge).
 Do not use a large lockable fridge as there have been a number of incidents involving children being locked in fridges.
- Return chemicals, including drenches, to the locked store after use.

APPENDIX 1



Decanting drench into back pack using 20L drum pump. Check the MSDS as some drenches require the use of PPE including face shield and gloves.



Back line drench application. (PPE used includes Nitrile chemical gloves and water proof coat.)



Farmer-constructed lockable chemical store. Includes bunded concrete floor, ventilation and emergency deluge shower.



A sharps container at the yards will provide safe storage of used needles and syringes.

Decanting, mixing and use

Some chemicals are for use under veterinary guidance only. When using these chemicals under veterinary instruction, ensure you have access to the appropriate MSDS and follow instruction for use, disposal (including sharps) and withholding periods.

- Mix chemicals in a well ventilated area, on a non-porous surface that can be readily cleaned.
- Contain, clean up and dispose of chemical spills according to the appropriate MSDS
- Consider installing a closed chemical delivery system that removes the need for direct contact when pouring chemicals from a drum.
- Always make sure you and your employees wear the correct PPE for the task; the MSDS, the label or manufacturer of the chemical will be able to provide you with that information.
- As an employer, supply suitable PPE for all employees and ensure it is in good, clean condition.
- As an employee, wear appropriate PPE and maintain it in a good, clean condition.
- Never drink, smoke or eat when handling chemicals.
- Avoid working on your own and have a reliable communication system available.
- Make running fresh water available for removing chemicals accidentally spilt on skin or splashed in the eyes.
- If chemical poisoning is suspected, contact the Poisons Information Centre on 131 126.
- When using a chemical, have with you and consult the appropriate MSDS or product label before use.
- When using veterinary chemicals, always follow the stated withholding period.

Disposal

- Consult the MSDS for the correct cleaning procedure for empty containers.
- Container disposal advice can be obtained from the Drummuster Program office or from your local government office.
- Unwanted chemical disposal advice can also be sought from your local government office or the Chemclear Program office.

Contacts:

Drummuster www.drummuster.com.au Chemclear www.chemclear.com.au

Other hazards associated with chemical use

An appropriate container for the disposal of needles and syringes should be readily available. Syringes and needles should not be re-used many times over, as the likelihood of breakdown can increase the risk of accidents.

To reduce the likelihood of needle stick injuries, employers should provide training and supervision to new operators and consider the use of retractable injectors and gloves. Keep warm water and disinfectant readily available in case a needle stick injury occurs. Seek immediate medical advice.

What is the next step?

Each farm should have a formal chemical management plan. It should include an MSDS that is no more than five years old for every chemical used on-farm, a documented risk assessment for any classified hazardous substance and a plan for dealing with chemical emergencies or spills, including first aid and emergency contacts.

Workplace rules should be put in place for the use of chemicals and be followed by all employees. Those who must use chemicals should be adequately trained.

First aid training should ideally be provided to all employees. At least one person should be first aid qualified and responsible for ensuring first aid kits and equipment is up to date and well maintained.

What actions are not optional?

Under the Hazardous Substances Regulations, you must obtain MSDSs for all chemicals used in the yards and on-farm. You must also undertake regular risk assessments in relation to the transportation, storage, usage and disposal of farm chemicals.

If a chemical is classified as hazardous as per the MSDS, you are required to document the risk assessment and implement controls from the hierarchy. The Hazardous Substances Regulations also require you to record the use and storage of the chemical in a hazardous substance register.

Where to go for more information

Information on Hazardous Substances and Dangerous Goods: consult the codes of practice available at WorkSafe offices and on: www.worksafe.vic.gov.au

Chemical training and proper conducting of chemical risk assessments: Contact local training providers and TAFE colleges.

General material safety data sheets (MSDS) information: www.msds.com.au



ZOONOSES

What are zoonoses?

Zoonoses are diseases that are transferable from animals to humans, causing mild to life-threatening human health problems.

The zoonotic diseases bovine brucellosis and bovine tuberculosis have been successfully eradicated in Australia.

Zoonoses may be contracted from both ill and clinically normal animals. Often, animal carriers are not obviously ill, yet people in contact with them can become infected.

Farm animals are a common source of infection, and people most at risk are abattoir workers, farmers, veterinarians and livestock handlers.

The effects of these diseases can vary in seriousness from severe flu-like symptoms from Leptospirosis, Q Fever or Salmonellosis (Gastroenteritis), through to death such as from hydatid disease.

What zoonotic diseases are relevant to beef producers?

About 60 zoonotic diseases have been reported in Australia to date. Many have a low prevalence and are of minor public health significance, but several are of importance to Victorian beef producers. These include:

1. Q Fever

Caused by an organism which infects sheep, goats and cattle, the disease is spread by contacting fluids from a sick animal (infected animals may show no symptoms). Abattoir workers, veterinarians, farmers and farm employees are at the greatest risk of infection. In humans, the disease behaves like an influenza episode, but it is extremely debilitating.

Symptoms of Q Fever may include:

- Fever
- Headache
- Muscular pain
- Joint pain
- Vomiting
- Chronic health effects (heart and liver complaints and post Q Fever fatigue syndrome)
- Chills
- Shivering
- Weakness
- Severe sweating
- · Loss of appetite
- Dry cough
- Shortness of breath

Prevention can be achieved by observing strict personal hygiene, wearing protective clothing and human vaccination. For further guidance see WorkSafe guidance note *Q Fever Prevention*.

2. Leptospirosis

There are many types of Lepto organisms, with cattle being commonly affected. The organism can cause abortion and mastitis in cattle and neurological problems in calves. Transmission to farmers, veterinarians and other livestock handlers is through contact with infected urine, milk and foetal fluids. The disease causes flu-like symptoms in humans.

Symptoms of Leptospirosis may include:

- Severe and persistent headaches
- High fever
- Chills
- Muscular pain
- Eye irritation and vision problems
- Jaundice (yellowing or darkening of the skin, whites of eyes and urine)
- Vomiting and loss of appetite
- Sweating

People with Leptospirosis can become severely ill and may need to be hospitalised. The best means of prevention is to vaccinate cattle, wear protective clothing including skin and eye protection and maintain personal hygiene.

Beef producers tend to become infected with Leptospirosis and Q Fever from exposure to infected urine.

Any contact with contaminated moist soil, vegetation or infected organs can result in human infection.

Infection may enter the body through cuts and cracks in the skin or through the membranes of the eyes, nose and mouth.

Possible hazardous situations where transmission can take place include:

- · assisting with calving
- handling infected animals after birth or handling aborted fetuses
- · touching placenta, kidneys or the bladder
- moving, marking or drenching unvaccinated animals
- loading and transporting animals.

3. Anthrax

This is a bacterial disease that can affect many animals and humans. The spores of the bacteria can live in soil for years and are difficult to eradicate. Animals infected with anthrax die suddenly and bleed extensively. Very few human cases of anthrax have been reported in Victoria, however farmers, veterinarians and knackery workers who handle dead livestock are susceptible to this disease. It is recommended that skin abrasions are covered, gloves and overalls are worn when handling dead stock and hands and exposed skin are washed after handling. If anthrax is suspected contact your Vet and the Department of Primary Industries on 136 186.

4. Ringworm

This is a circular fungal disease which affects many animals and is highly contagious to humans. The human form of the disease is characterised by red ringed lesions on the skin. Ringworm is more common in young animals, due to an age-acquired immunity. Although cattle may be severely infected with ringworm, production losses are not significant and treatment is usually not necessary. Doctors should be consulted for treatment of human cases of ringworm. Protective clothing including gloves and overalls should be worn when handling stock affected with ringworm, and personal hygiene measures including washing of hands and exposed skin should be followed.

5. Hydatids

This is a parasitic condition affecting animals and humans. It occurs in two varieties: as a tapeworm in dogs and dingoes, and as a tapeworm cyst in sheep, kangaroos, cattle, goats, pigs, humans and other animals. Humans become infected primarily by the ingestion of parasite eggs found in dog faeces. Prevention is achieved by regularly worming dogs (ideally every six weeks) and maintaining strict personal hygiene when handling dogs likely to have access to dead animals or infected offal. (Avoid feeding offal to dogs.)

General reminders when handling animals and when exposed to animal fluids and faeces

- Ensure that workers and farm visitors are aware of the risks.
- Provide and wear waterproof clothing, gloves, overalls, gumboots, and eye and face protection when handling carcases, including during on-farm butchery.
- · Keep cuts, scratches and skin breaks covered.
- Change sticking plasters regularly and wear gloves.
- Wash and dry hands regularly, especially before eating, smoking or touching the face.
- Wash hands with disinfectant after urine splashes.
- Keep dust down in working areas.

DISEASE	RISK FACTORS	CONTROLS	
Q Fever	Contact with blood, saliva and urine	Vaccination of people Dust control Use of PPE and good hygiene	
Leptospirosis	Contact with blood, saliva and urine	Vaccination of cattle Use of PPE and good hygiene	
Anthrax	Inhalation of spores from infected animals	Good animal husbandry practices Use of PPE and good hygiene	
Ringworm	Handling infected animals	Avoid handling where practical Use of PPE and good hygiene	
PARASITIC CONDITION	RISK FACTORS	CONTROLS	
Hydatids	Handling infected animals	Good hygiene and animal husbandry practices	

Good hygiene

- Always wash hands thoroughly after animal handling.
- Treat and cover skin abrasions when handling dead and infected stock.

PPE (Personal Protective Equipment)

- Use skin and eye protection including overalls and impermeable gloves.
- To reduce the likelihood of needle pricking, employers should provide training and supervision to new operators and consider the use of retractable injectors and gloves.
- Keep warm water and disinfectant readily available in case a needle stick injury occurs. (Seek immediate medical advice.)

Good animal husbandry practices

- Work in a way to minimise stress to cattle.
- Make available appropriate feed, water and welfare facilities.
- Recognise the early signs of distress or disease and initiate prompt preventative or remedial action.

Further information

Zoonoses

Department of Primary Industries

Ph: 136 186 www.dpi.vic.gov.au

Department of Human Services

www.health.vic.gov.au



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FURTHER INFORMATION

Farmsafe Australia

www.farmsafe.org.au Ph: 02 6752 8218

Victorian Farm Safety Centre

University of Ballarat www.ballarat.edu.au Ph: 03 5334 3512

WorkSafe Victoria

www.worksafe.vic.gov.au Ph: 1800 136 089

Building Commission

www.buildingcommission.com.au

Ph: 1300 815 127

Department Primary Industries

www.dpi.vic.gov.au

Ph: 136 186

Department of Health

www.health.vic.gov.au Ph: 1300 253 942

Australian Cattle Vets

www.acv.com.au Ph: 07 3423 1799

Meat and Livestock Australia

www.mla.com.au 1800 023100

Saleyard Operators Information

www.saleyards.info Ph: 02 6882 2145

Australian Livestock and Property Agents Association

www.alpa.net.au Ph: 03 8360 3011

VicRoads

www.vicroads.vic.gov.au

Ph: 131 171

Victorian Farmers Federation

www.vff.org.au

Ph: 03 9207 5555 or 1300 882 833

Australian Workers Union

www.awu.net.au Ph: 03 8327 0888

New Zealand Accident Rehabilitation and Compensation Insurance Corporation

www.acc.co.nz

NOTES





WorkSafe Victoria

WorkSafe Agents

Agent contact details are all available at worksafe.vic.gov.au/agents

Advisory Service

Phone	(03) 9641 1444
Toll-free	1800 136 089
Email	info@worksafe.vic.gov.au

Head Office

222 Exhibition Street, Melbourne 3000

Phone	(03) 9641 1555
Toll-free	1800 136 089
Website	worksafe.vic.gov.au

For information about WorkSafe in your own language, call our Talking your Language service

廣東話	1300	559	141
Ελληνικά	.1300	650	535
Македонски			
Italiano	_1300	660	210
普通话	.1300	662	373
Српски	.1300	722	595
Español	.1300	724	101
Türkçe	.1300	725	445
Việt Ngữ	.1300	781	868
العربية	.1300	554	987
English	.1300	782	442
Other			